

enne

CREATIONS

**PRODUCTS AND
MANUFACTURING WARRANTY**



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Product Appearance & Characteristics

Enne Creations Natural Stone Composite products are manufactured from natural minerals blended with PMMA resin. Each product is unique and may contain a slight variations in tonality and shading due to the naturally occurring characteristics of minerals. Sporadic appearance of natural impurities on finished surfaces not exceeding 2mm in size are acceptable. The appearance of products may seem to vary depending upon lighting conditions, placement and viewing angles that influences the light reflectivity of surfaces.

The composition of Enne Creations contains up to 60% of natural marble powder and therefore exhibits similar qualities to natural marble. However, blending with PMMA resin eliminates water absorption and porosity, staining and discoloration while increasing the structural strength and is hard-wearing.

Every piece of Enne Creations are individually casted and hand-finished by skilled craftsmen. The negative mould is laboriously handmade with allowance for casting shrinkages. Dimensional tolerances are permissible deviations of casting processes that are subjective to the intricacies of design and size. Dimensional tolerance of +/- 1% and bowing of not exceeding 1mm over the length or width are deemed acceptable and within manufacturing standards.

Enne Creations 10 Years Warranty Against Manufacturing Defects:

1. Discoloration and yellowing effect for homogeneous stone composite blended with PMMA resin.
(2 years warranty for Gel-coated stone composite blended with UPR resin)
2. Internal fractures & cracks.
3. Porosity & cavities.
4. Surface & symmetry distortions.

What Enne Creations Warranty Does Not Cover:

1. Improper handling and storage at work-site prior to installation.
2. Cracks, chips or scratches during moving & shifting, installation and inadequate support being used under the Product.
3. Defects or damages arising out of improper installations and/or of any accessories upon the Product.
4. Drilling, milling and grinding of the Product i.e., grooves, pipings or drainage channels etc.
5. Improper use or abuse, excessive force or abrasive or corrosive substances.
6. The use of corrosive adhesives & caulking materials.
7. Failing to care for the Product in accordance with Enne Creations guide for care and maintenance.
8. Damages by acts of God and/or force majeure.

ENNE CREATIONS WARRANTY IS LIMITED TO THE REPAIR, REPLACEMENT OR REFUNDING OF THE PRODUCT(S). IF THE PRODUCT(S) IS REPLACED, THE WARRANTY DOES NOT COVER COSTS INCURRED AND RELATING TO INSTALLATION OR ANY OTHER MAKING GOOD SCOPE-OF-WORK BY OTHERS.

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